

NEIGHBORHOOD HEALTH
VIRGINIA COLORECTAL CANCER
ROUNDTABLE

APRIL 25, 2016

Neighborhood Health - Introduction

- ▣ Federally Qualified Health Center
- ▣ Nine clinical sites in northern Virginia: Alexandria, Arlington, Fairfax County
- ▣ Medical (primary care), dental, behavioral health services
- ▣ 15,000 patients & 45,000 annual encounters
 - 2/3 adults, 1/3 children.
 - Large immigrant population - predominantly Hispanic
 - 2/3 uninsured

NH Medical Services

- ▣ Primary care – preventive services provided
- ▣ Onsite labs, pharmacy assistance program, case management, referral coordinators
- ▣ Specialty care challenge
 - UVA – 2.5 hr drive

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NH – Colon Cancer Screening

- ▣ CY 2014 – Approx 3300 patients > 50 yrs old
- ▣ Fecal occult blood testing
 - ▣ Patients pay lab fee, (rolled into other labs)
- ▣ Positive screens
 - ▣ Referral for colonoscopy
 - ▣ UVA
 - ▣ Local physicians
- ▣ Tracked by referral coordinator

NH – Screening rates

- ▣ Overall strong performance
- ▣ Multiple awards by HRSA
- ▣ Colon cancer: improvement over 3 years
 - 2012: 37.1%
 - 2013: 44.3%
 - 2014: 58.8%
 - 2015: > 60%

NH – ACS Grant

▣ Quality Assistant

- Responsible for increasing rate for screening
- Trained in providing education
- Trained in EMR & use of registry
- Spanish speaking
- Easy access to providers & clinical staff
- Responsible for training volunteers (leverage efforts)

NH – Quality Assistant Role

- ▣ Patient reminders & education
 - Remind patient with upcoming appointments & open occult blood lab orders
 - Open access system modifications
 - Provide one-on-one education
- ▣ Broader outreach
 - 50th birthday reminder letters
- ▣ Provider education / reminders
- ▣ Help setting up colonoscopies

NH – Challenges & Opportunities

- ▣ Patient reluctance
- ▣ Lab Cost
- ▣ Obtaining follow up colonoscopy
- ▣ Sustainability
 - Combine with other efforts
- ▣ Investment/Future benefits